

7-6-96

DEAR DENNIS -

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO FORMALLY THANK YOU FOR YOUR KINDNESS, EMOTIONAL SUPPORT, AND "THERAPY" RELATIVE TO SMOKING AND FEAR OF FLYING DURING OUR FLIGHT TO PHOENIX ON 6-14-96.

AS A RESULT OF MY CONTACT WITH YOU, I WAS ABLE TO COMPLETELY RELAX ON OUR RETURN FLIGHT AND HAVE REDUCED MY CIGARETTE SMOKING TO 4X/DAY.

SO, ONCE AGAIN, I HUMBLLY THANK YOU! IN SPITE OF THE INADEQUACY OF WORDS, PLEASE KNOW THE DEPTH OF MY SINCERITY AND GRATITUDE.

MAY GOD BLESS YOU & YOURS -

Donna Hayden